

Delivery Charge:

We charge BDT80 for deliveries within Dhaka Metropolitan City. Outside Dhaka, the delivery charge is BDT120.

Delivery Time:

How quickly we can deliver your order depends on where you live. If you're in Dhaka Metropolitan City, you can expect your order to arrive within 48 to 72 hours. For deliveries outside Dhaka, it might take a bit longer – around 2 to 5 working days.

We take great care in preparing your items for shipment. Every product is carefully sanitized and packed in a polybag to protect it from damage and dust.

We'll keep you updated on the status of your delivery. Look out for SMS updates on your phone so you always know where your order is and when it will reach you.

Return and Exchange Policy:

We recommend trying it when you receive your order to ensure it fits well. If you're unhappy with what you bought, we've made exchanging it easy. Give the item back to our delivery person and pay the effort fee (BDT80 if you're in Dhaka, BDT120 if you're outside Dhaka).

If you need to exchange something, just let our customer service know through the Atorie Apparels message option. Tell us why you're returning the item and what size you'd prefer. We'll get your replacement to you as quickly as possible. It's important to us to ensure you're happy with your purchase.