

Terms and Conditions

Effective Date: 5 August, 2024

Welcome to Atorie Apparels Ltd These Terms and Conditions ("Terms") govern your use of our online store and related services operated by Atorie Apparels Ltd.

By accessing or using our website, placing an order, or engaging with any of our services, you agree to be legally bound by these Terms.

1. Definitions

- "We", "Us", "Our" refers to Atorie Apparels Ltd.
 - "You", "Your", "User" refers to any individual accessing our website or purchasing our products.
 - "Store" refers to our online platform.
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2. Company and Contact Information

Legal Name: Atorie Apparels Ltd.

Email: atorieapparels.contact@gmail.com

Phone: 01611006389

Legal Address: South Khulshi, Road 3, House 45, 4th floor, Chittagong, Bangladesh

3. Eligibility

3.1 You must be 18 years or older or have parental/guardian consent to use our services.

3.2 You affirm that all information provided is accurate and current.

4. Products and Pricing

4.1 All products are subject to availability and can be withdrawn at any time.

4.2 Prices are listed in Bangladeshi Taka (BDT) and include VAT unless otherwise stated.

4.3 We reserve the right to change prices and limit quantities.

5. Orders and Payments

5.1 Order Acceptance: Orders are accepted at our discretion.

5.2 Payment Methods: Accepted COD

5.3 Confirmation: Email confirmation will be sent upon order placement. Contact us if not received.

5.4 We reserve the right to cancel or refuse any order for any reason.

6. Shipping and Delivery

6.1 Delivery Area: We currently ship within Bangladesh only.

6.2 Charges: Inside Dhaka – 80BDT | Outside Dhaka – BDT 120

6.3 Estimated Delivery: Usually within 2–5 working days; delays may occur.

6.4 Risk of Loss: Risk passes to the customer upon delivery.

7. Returns and Refunds

7.1 Return Window:

- Up to 5 days (inside Dhaka Sadar)
- Up to 7 days (outside Dhaka Sadar)
- No return for international orders.

7.2 Conditions: Items must be unused, unwashed, and in original packaging with tags.

7.3 Non-Returnable Items: Sale items, customized items, or final clearance products.

7.4 Refund Processing:

- To original payment method (within 7–10 business days).
- bKash/Bank transfers may incur transaction fees.

7.5 Return Request Contact: Email us within 48 hours of receiving the item.

8. User Conduct

You agree not to:

- Use our site for any unlawful purpose.
 - Interfere with site security.
 - Attempt to reverse engineer or copy our proprietary content.
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9. Intellectual Property

All content including text, logos, images, designs, and product names are the exclusive property of Atorie Apparels Ltd. or its partners. Unauthorized use is prohibited.

10. Privacy

Your privacy is important to us. Our collection and use of personal data is governed by our Privacy Policy, available on our website.

11. Limitation of Liability

To the fullest extent permitted by law, Atorie Apparels Ltd. is not liable for any indirect, incidental, or consequential damages arising from the use of our website or products.

12. Governing Law & Dispute Resolution

12.1 These Terms are governed by the laws of the People's Republic of Bangladesh.

12.2 Disputes shall first be attempted to resolve amicably. If unresolved, legal action will be brought exclusively in the courts of Dhaka, Bangladesh.

13. Force Majeure

We are not responsible for delays or failures caused by circumstances beyond our control, including but not limited to natural disasters, strikes, war, or government restrictions.

14. Termination

We reserve the right to suspend or terminate your access to our store or services at our sole discretion for any violation of these Terms.

15. Changes to Terms

We reserve the right to update these Terms at any time. Changes will be effective immediately upon posting. Continued use of our store signifies your acceptance.

16. Entire Agreement

These Terms constitute the entire agreement between you and Atorie Apparels Ltd. and supersede any prior agreements.

Thank you for being a part of the Atorie community!